

## Quality Policy

Madison Technologies (Madison) is an importer, manufacturer and distributor of telecommunications, data cabling products and networking systems to Industrial, Commercial and Government clients. Madison employs practices and procedures embedded in our day to day business operations to ensure customer satisfaction.

To this end, it is our policy to:

- Comply with all local laws and relevant standards, including ISO 9001:2015
- Commit to a systematic and disciplined approach by all employees in all activities associated with customer interaction
- Improve employees, suppliers and customers awareness of our quality policy
- Set objectives and targets to continually improve
- Establish programs to achieve agreed quality objectives and targets
- Deal openly with our clients, colleagues and suppliers to ensure positive relationships.

## Quality Activities

To achieve the Quality Policy, Madison Technologies will:

- Provide our staff with appropriate training and development, empowering staff to realise their full potential
- Ensure the highest quality of technology and service which is upgraded on an ongoing basis
- Commit to the achievement of higher standards of customer satisfaction consistent with professional standards and ethics as defined by the professional bodies associated with the telecommunications industry
- Maintain staff involvement to drive continuous improvement
- Continuous management review to ensure the system remains relevant
- Adopt a clear approach in the pursuit of all quality objectives.

## ISO 9001 Certification

To formalise our commitment, Madison Technologies has a certified Quality Management System to ISO 9001:2015.



**Managing Director**

16/4/18

**Date**



Quality Management Systems

## Certificate of Registration

### Madison Technologies Pty Ltd

61 Metroplex Avenue  
Murarrie QLD 4172

In recognition of the implementation of a management system conforming to

**ISO 9001:2015**

The Scope of Certification covers the following activities:

Design and manufacture of products, services and solutions for the professional cabling, networking, wireless, and audio visual industries.

Certificate No.	Date of Issue	Certification Date	Expiry Date
5327	24 March 2018	29 April 2013	28 April 2019

GENERAL MANAGER

Signed for and on behalf of  
Sci Qual International Pty Ltd



[WWW.JAS-ANZ.ORG/REGISTER](http://WWW.JAS-ANZ.ORG/REGISTER)

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The certificate of Registration, which remains the property of Sci Qual International Pty Ltd, is granted subject to the Regulations governing the certification scheme operated by Sci Qual International Pty Ltd and in respect of goods or services described in the schedule hereto, bearing the same number as this certificate.